



GETTING IT RIGHT

YOUR 2 STEP GUIDE TO TICKETING

1

Which is greater, actual or volumetric weight?

This will determine your correct ticketing



What's the **actual** weight of your parcel? (in kg)



What's the **volumetric** weight? (see panel on right) → → →

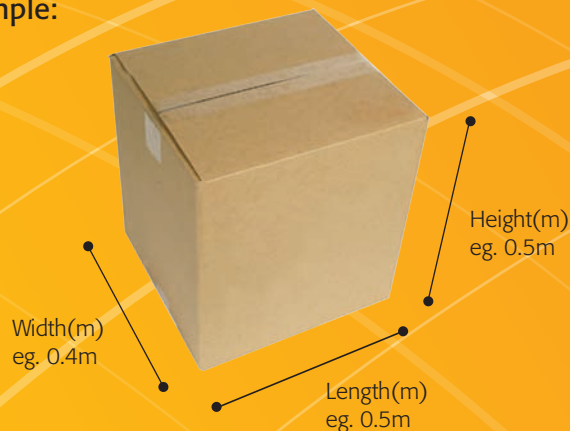
?

Now which is **greater**, actual or volumetric weight?



That's the correct weight for ticketing

Example:



A

Measure the height(m), width(m) and length(m)

B

Multiply height(m) x width(m) x length(m)
This gives you the volume(m)³

C

Multiply volume(m)³ by 200
This gives you the volumetric weight

Volumetric weight:

$$0.5 \times 0.4 \times 0.5 = 0.1(\text{m})^3 \times 200 = \mathbf{20\text{kg}}$$

Actual weight: 10kg

The greater of the actual or volumetric weights is used to determine the number of parcel tickets required, **20kg** in this example.

2

Choose your destination and apply the right tickets

Local

Across town, within city limits



1 ticket per 25kg

Local Towns

Up to 75km, within an Island



1 ticket per 25kg

One Sector

Up to 150km, within an Island



**1 ticket for first 15kg
+ 1 excess ticket
for next 10kg**

Two Sector

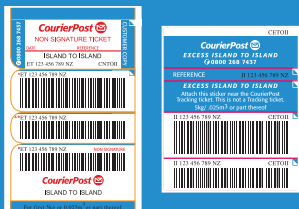
Over 150km, within an Island



**1 ticket for first 5kg
+ 1 excess ticket for
every 5kg thereafter**

Island to Island

Between North & South Islands



**1 ticket for first 5kg
+ 1 excess ticket for
every 5kg thereafter**

For example, if your correct ticketing weight is 20kg, and your destination is a green ticket, you'll need 4 green tickets, 3 of which are your excess tickets.



Need to know more?



Keep this guide on your desk as a handy reminder as to how to calculate volumetric weight.

Remember

Maximum weight of any item is **25kg** or **0.125(m)³**
Maximum length of any item is **1.5m**

Contact us

For any questions regarding:

- ➔ What tickets to use
- ➔ Delivery sector boundaries
- ➔ Prohibited items
- ➔ Ticket guidelines



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