CourierPost ✉

GETTING IT RIGHT
YOUR 2 STEP GUIDE TO TICKETING

1 Which is greater, actual or volumetric weight?
This will determine your correct ticketing

What's the **actual** weight of your parcel? (in kg)

What's the **volumetric** weight? (see panel on right) ➜ ➜ ➜

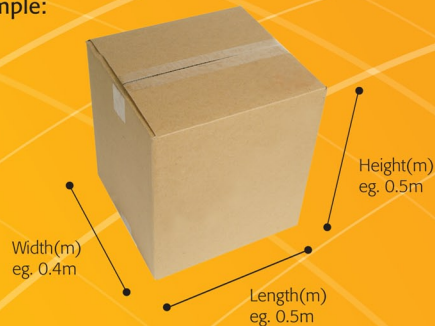Now which is **greater**, actual or volumetric weight?

That's the correct weight for ticketing

How to calculate volumetric weight

Example:

Height(m) eg. 0.5m
Width(m) eg. 0.4m
Length(m) eg. 0.5m

A Measure the height(m), width(m) and length(m)

B Multiply height(m) x width(m) x length(m)
This gives you the volume(m)^3

C Multiply volume(m)^3 by 200
This gives you the volumetric weight

Volumetric weight:

$0.5 \times 0.4 \times 0.5 = 0.1(m)^3 \times 200 = $ **20kg**

Actual weight: **10kg**

The greater of the actual or volumetric weights is used to determine the number of parcel tickets required, **20kg** in this example.

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2 Choose your destination and apply the right tickets

Local
Across town, within city limits

1 ticket per 25kg

Local Towns
Up to 75km, within an Island

1 ticket per 25kg

One Sector
Up to 150km, within an Island

1 ticket for first 15kg
+ 1 excess ticket for next 10kg

Two Sector
Over 150km, within an Island

1 ticket for first 5kg
+ 1 excess ticket for every 5kg thereafter

Island to Island
Between North & South Islands

1 ticket for first 5kg
+ 1 excess ticket for every 5kg thereafter

For example, if your correct ticketing weight is 20kg, and your destination is a green ticket, you'll need 4 green tickets, 3 of which are your excess tickets.

Need to know more?

Keep this guide on your desk as a handy reminder as to how to calculate volumetric weight.

Remember

Maximum weight of any item is **25kg** or **0.125(m)**^{3}
Maximum length of any item is **1.5m**

Contact us

For any questions regarding:
➜ What tickets to use
➜ Delivery sector boundaries
➜ Prohibited items
➜ Ticket guidelines

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📞 **0800 COURIER (0800 268 743)**

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